

Extra Programs and Features



UnitedHealthcare® Group Medicare Advantage PPO Plans

UnitedHealthcare/Lifeline Personal Emergency Response System

To enroll in this service, members can:

Call: 1-855-595-0389, TTY 711, 7 a.m. - 7:30 p.m. CT, Monday through Friday or 8 a.m. - 4:30 p.m. CT on Sat.

Email: LifelineCare@Phillips.com

Fax: 1-800-548-7695

Enroll online: lifeline.phillips.com/uhcgroup

With this service, the member presses the help button which then acts as a communicator and dials the Lifeline Response Center. A Trained Care Specialist accesses the member's profile in the system, assesses the situation and dispatches the help requested.

Members can also opt-in for the AutoAlert fall detection (in the event the member is unable to press the help button).

Information will be included in the UnitedHealthcare Welcome Kit which will be sent to each enrollee.

Health Products Benefit Program

**Over-the-Counter (OTC) Health and Wellness Products
\$60 per quarter**

The UnitedHealthcare® Welcome Guide will include a Health Products Benefit order form. Once an order is submitted, the fulfillment agency will send the requested product(s) and will provide an additional form for the following month.

Healthy At Home

With UnitedHealthcare Healthy at Home, you are eligible for the following benefits up to 30 days following all inpatient and skilled nursing facility discharges:

- 28 home-delivered meals through Mom's Meals when referred by a UnitedHealthcare Advocate. If you have been referred into the program, contact Mom's Meals at 1-866-204-6111, TTY 711, 7 a.m. - 6 p.m. CT, Monday through Friday.
- 12 one-way rides to medically related appointments and to the pharmacy when referred by a UnitedHealthcare Advocate. Contact ModivCare at 1-833-219-1182, TTY 1-844-488-9724, 8 a.m. - 5 p.m., local time, Monday - Friday or visit www.ModivCare.com for additional details and to schedule your trip once you have been referred.
- 6 hours of in-home personal care provided through a CareLinx professional caregiver to perform tasks such as preparing meals, bathing, medication reminders and more. A referral is not required. Contact CareLinx at 1-844-383-0411, TTY 711, 8 a.m. - 7 p.m. CT, Monday - Friday and 10 a.m. - 6 p.m. CT, Saturday or Sunday, or by visiting www.carelinx.com/UHC-retiree-post-discharge.

**Members will receive a Welcome Guide
for these benefits.**

Renew Active Fitness Program™

To utilize this benefit, members must call UnitedHealthcare Member Services at **844-876-6160** to obtain their access code for the Renew Active gyms. Members can also access information by creating an online account at **retiree.uhc.com**.

¹The products and services described above are neither offered nor guaranteed under our contract with the Medicare program. In addition, they are not subject to the Medicare appeals process. Any disputes regarding these products and services may be subject to the UnitedHealthcare® grievance process.

Member Incentives / Rewards

Eligible members can earn incentives / rewards for completion of certain health care activities.

UnitedHealthcare® will send more specific information regarding eligible reward activities and instructions for redemption.

Transportation Program

ModivCare

Eligible members are entitled to 24 one-way trips or 12 round trips for medically-related appointments such as doctors' office and pharmacy visits. For more information on this program, contact ModivCare toll-free at **1-833-219-1182**, TTY **1-844-488-9724**, 8 a.m. – 5 p.m., local time, Monday – Friday or visit **www.ModivCare.com**.

Virtual Doctor Visits – Medical and Behavioral Health

NOTE: Available for all medical plans.

UnitedHealthcare provides Virtual Doctor Visits to minimize costs (and health risks associated with COVID-19) for providing non-emergency care. To utilize this service, set up an account with UnitedHealthcare. For the SLPS-Sponsored UnitedHealthcare Base or Buy-Up plans, register at **www.myuhc.com**. For the UnitedHealthcare Group Medicare Advantage Plans, register at **retiree.uhc.com**.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments and restrictions may apply.

UnitedHealthcare™ Hearing Program

With the UnitedHealthcare™ Hearing Program, members receive a \$500 discount* on hearing aids, along with access to premium hearing aids from major manufacturers ranging from \$699 – \$2,499. Each hearing aid is custom programmed for your unique hearing needs. To learn more, call UnitedHealthcare® Hearing at **1-855-523-9355**, 9 a.m. to 5 p.m. CT, Monday – Friday or visit **www.uhc hearing.com**.

**Note: The hearing aid discount is an in-network benefit through UnitedHealthcare Hearing.*

