

# Public School Retirement System of the City of St. Louis

## Retiree Insurance Contact Information

Questions regarding claims should be directed to Member Services at the following numbers:

### UnitedHealthcare®

SLPS-Sponsored Base and Buy-Up Point of Service Medical Plans

#### Member Services

**1-844-298-8930** | [www.myuhc.com](http://www.myuhc.com)

#### Express Scripts Pharmacy

**1-877-850-3348**

#### Virtual Doctor Visits

(Non-Emergency Medical & Behavioral Health)

[www.myuhc.com](http://www.myuhc.com)

(To schedule an appointment, create an account or logon)

### UnitedHealthcare®

Group Medicare Advantage PPO Plans

#### Member Services

**1-844-876-6160** | [retiree.uhc.com](http://retiree.uhc.com)

(To create an online account)

#### OptumRx Pharmacy Benefits

**1-888-279-1828** | TTY **711**

#### Renew Active Fitness Program™

**1-877-651-2848** | [www.uhcrenewactive.com](http://www.uhcrenewactive.com)

#### Health Products Benefit Program

(Over-the-Counter (OTC) Health and Wellness Products)

#### First Line Medical – Customer Service

**1-800-933-2914** | [www.HealthProductsBenefit.com](http://www.HealthProductsBenefit.com)

[FirstLine\\_Medical@uhc.com](mailto:FirstLine_Medical@uhc.com)

### Lifeline Personal Emergency Response System

**1-855-595-0389** | TTY **771** | [lifeline.phillips.com/uhcgroup](http://lifeline.phillips.com/uhcgroup)

Email: [LifelineCares@Phillips.com](mailto:LifelineCares@Phillips.com) | Fax: **1-800-548-7695**

### UnitedHealthcare®

Group Medicare Advantage PPO Plans

#### Transportation Program – ModivCare

**1-833-219-1182** | TTY **1-844-488-9724**

[www.modivcare.com/BookNow](http://www.modivcare.com/BookNow)

#### UnitedHealthcare® Hearing Program

**1-855-523-9355** | [www.uhchearing.com](http://www.uhchearing.com)

#### Virtual Doctor Visits

(Non-Emergency Medical & Behavioral Health)

[www.UHCRetiree.com](http://www.UHCRetiree.com)

(To schedule an appointment, create an account or logon)

### Delta Dental of Missouri

PPO and Premier Networks

#### Member Services

**1-800-335-8266** | [www.deltadentalmo.com](http://www.deltadentalmo.com)

### EyeMed

Vision Plan – Insight Network

#### Member Services

**1-866-800-5457** | [www.eyemed.com](http://www.eyemed.com)

### MetLife

Prepaid Legal

#### Member Services

**1-800-821-6400** | [members.legalplans.com](http://members.legalplans.com)

### Allstate Insurance Company

Identity Theft Protection

#### Member Services

**1-800-789-2720** | [www.MyAIP.com](http://www.MyAIP.com)